

# ALLIED NATIONAL, LLC® Notice to California Residents

The California Consumer Privacy Act of 2018 (CCPA), gives California residents rights and control over their personal information. Allied National, LLC® (“Allied”, “we”, “us” or “our”) provides this notice to those California residents (“you”, “your”) in accordance with requirements under the CCPA to make certain disclosures about the collection and processing of your personal information. Most of the personal information we collect is already protected and governed by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and certain federal Financial privacy laws (Gramm-Leach-Bliley Act (GLBA)) and is therefore exempt from most CCPA obligations. As such, this notice provides disclosures and information for California residents regarding the limited personal information we collect that is subject to the CCPA.

## Your Rights Under the CCPA

If you are a California resident, you have certain rights under the CCPA regarding your personal information, including:

### **Right to Access**

You have the right to request that we disclose the following information to you about our collection and use of your personal information for the preceding 12- month period:

- The categories and specific pieces of personal information we have collected about you;
- The categories of sources from which your personal information was collected;
- The business or commercial purpose for collecting or selling your personal information (we do not sell your personal information); and
- The categories of third parties with whom we have shared your personal information.

### **Right to Request Deletion**

You have the right to request that we and our service providers delete any personal information which we have collected about you. We and our service providers will not delete your personal information if it is necessary or permissible for us or our service providers to maintain the personal information pursuant to the CCPA or other applicable state laws or federal law such as HIPAA or GLBA.

### **Right to Non-Discrimination**

You have the right not to be discriminated against for exercising your rights under the CCPA. Specifically, we may not deny you goods or services; charge you different prices or rates for goods or services; provide you a different level or quality of goods or services; or suggest that you receive a different price or rate for goods or services or a different level or quality of goods or services.

## **How to Exercise Your Rights**

To exercise one or more of your rights, you or your authorized agent may make a request by emailing us at [CCPA-Request@AlliedNational.com](mailto:CCPA-Request@AlliedNational.com) with subject line “CCPA Consumer Rights Request” and include the following information:

First Name\*

Last Name\*

Date of Birth\*

Email\*

Phone Number\*

Address\*

City\*

State\*

ZIP code\*

\*Required

By submitting a request, you consent to receive phone calls from Allied, at the phone number above, including your wireless number if provided, for purposes of processing your CCPA request.

**Or**, you may call us at 800-825-7531 and let the operator know you are calling with a “CCPA Consumer Rights Request”. Our hours of operation are **8:00 a.m. to 4:30 p.m. CST**, Monday through Friday, except holidays.

If you choose to submit a request through an authorized agent, we will require proof that the authorized agent has your written permission to submit a request on your behalf.

There are some situations where we will not, or may not be able to, fulfill some or all of your CCPA request:

- If you are not a California resident
- If we cannot verify the identity of you or your authorized agent
- If we cannot match the data that we have on file to your verified credentials
- If we are required or permitted to keep some or all your personal information under state or federal laws or regulations.

Categories, Sources, Purpose, Use and Disclosure of Personal Information

The information that follows shows the types of personal information we may collect about California residents who are subject to the CCPA, the sources from which we collect it, the purpose for collection, and the ways in which we use it and disclose it to third parties.

## Categories of Personal Information

The categories of personal information we may collect that are subject to the CCPA are:

- Personal identifiers (such as name, address, email address)
- Internet or other network or device activity (such as browsing history or usage information and associated device IDs and IP addresses).

Personal information does not include:

- Publicly available information
- Information specifically excluded from the CCPA's scope:
  - Health or medical information covered by HIPAA\*; and
  - Personal information covered by GLBA

\*Please see our HIPAA Notice of Privacy Practices at [fslins.com](http://fslins.com) for information about how we handle your personal information subject to HIPAA.

## Sources of Personal Information

We obtain personal information from the following sources:

- We obtain your personal information when you provide it to us (e.g., where you contact us via email or telephone, or by any other means)
- We receive your personal information from third parties that interact with us in connection with the services we perform
- We collect or obtain personal information when you visit any of our websites or use any features or resources available on or through our website. When you visit a website, your device and browser may automatically disclose certain information (such as device type, operating system, browser type, browser settings, IP address, language settings, dates and times of connecting to a website and other technical communications information), some of which may constitute personal information

## Purposes for Which We Use of Personal Information

We may use or disclose personal information we collect about you for one or more of the following purposes:

- Marketing and providing insurance to California residents;
- Determining your eligibility for a quote;
- Calculating your premium;
- Administering claims;
- Answering questions and providing notifications;
- Supporting day-to-day business operations and insurance related functions;
- Detecting security incidents, protecting against fraudulent or illegal activity, and to comply with regulatory and law enforcement authorities;
- Confirming your identity and servicing your policy;
- Providing customer and technical support;
- Enhancing your customer experience and improving our products and services;